**Cominto Support Guidelines**

**Cominto Bentley Customers**

**Nodelock Users**

Cominto will help with getting support from Bentley

In order to request support, please fill in below information required and forward to cominto@eopensys.com

1. Name
2. Contact Number
3. Email
4. Product
5. Product Version
6. Site ID
7. Inquiry

 **SELECT Subscribers**

All supports are directly from Bentley Support. Cominto will provide hand-holding support.

Please forward us the Service Request number in order to expedite the support process.

Forward to **cominto@eopensys.com**

 **Virtuoso Subscribers**

If you have purchased the licenses under Cominto Reseller ID please contact us via **cominto@eopensys.com**

**Other Bentley Customers**

Support will be provided through a service agreement signed with Cominto. Kindly fill below information and forward to cominto@eopensys.com

1. Name
2. Contact Number
3. Email
4. Product
5. Product Version
6. Site ID
7. Inquiry